



# 交通部民用航空局飛安公告

## Aviation Safety Bulletin

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### **SUBJECT :**

Please verify passengers' identity documents during check-in and, upon boarding, please verify passengers' boarding documents.

### **BACKGROUND :**

When a passenger checked-in at a counter, an airline did not verify the passenger's identity document firmly and issued a boarding pass with incorrect name. When boarding, the airline's staff failed to verify boarding documents and let that passenger board on the aircraft. These caused the number of passengers on board were different from the general decoration form and that airline offloaded the hold baggage belonging to the passenger and deleted the passenger name from the general decoration. When the passenger transited at another airport, that airline's staff still failed to verify the boarding documents and allowed the passenger board on the aircraft with incorrect name again.

### **RECOMMENDATION :**

1. To control the numbers of passengers on board and their identity, the owner or operator of an aircraft shall follow the Article 10 of "Regulations on Safeguarding Civil Aviation Against Acts of Unlawful Interference". The owner or operator of an aircraft shall verify passengers' identity documents during check-in and, upon boarding, shall verify passengers' boarding documents.
2. The owner or operator of an aircraft shall keep on carrying out internal personnel security training and all aviation security related laws, regulations, programs and manuals should be included.

### **OTHERS:**

"Regulations on Safeguarding Civil Aviation Against Acts of Unlawful Interference" had been promulgated on Feb. 25, 2008. Any relevant organizations and enterprises shall fully comply with the above regulation. If any person or organization violates the above regulation, he/she shall be subject to a fine in accordance with the Article 112-4 of Civil Aviation Act hereafter.