



Civil Aeronautics Administration

Aviation Safety Bulletin

ASB No: 95-005/CS

NOV, 2006

Subject :

A recent cabin safety event revealed that several passengers and cabin crew were injured, during an emergency descent, with their seatbelts unfastened.

Background :

It was found that the cabin crew had started to conduct their assigned safety related duties no sooner than the captain switched on the fasten seatbelts sign for descent. Due to the captain's operation of emergency procedures to avoid possible mid-air collision and the passengers' non-compliance with the signs and PA announcement, they were injured in the event. Obviously, that some of the passengers neglected the airline's notifications about the safety related information.

Recommendation :

The operator and its assigned representatives should ensure that their operation procedures should include the following items:

1. When the seatbelt sign is turned on, crewmembers should make an announcement. The announcement should advise all passengers that when the seatbelt sign is illuminated, they are required to fasten their seatbelts.
2. Crewmembers must also give an announcement when the seatbelts sign is turned off in-flight that passengers should keep their seatbelts fastened when seated.
3. Establish additional procedures to emphasize the importance of passengers wearing their seatbelts at all times when seated. These procedures could include additional announcements, video presentations, and articles in air carrier publications or pamphlets in seat pockets.
4. Implement the operator's self audit program, in order to ensure the above procedures are being complied with by crewmember.