



Civil Aeronautics Administration

Aviation Safety Bulletin

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Subject :

Several unfinished cabin safety demonstrations prior to departure and unseated cases for cabin crew in landing occurred recently.

Background :

It was found that the communications between cockpit and cabin crew were not properly performed, as a result of the failure to comply with the standard operations procedures. Obviously, that the airlines' operations, management and training were not systematically incorporated.

Recommendation :

The operator and its assigned representatives should :

1. Fortify crewmembers' communication function in disparate stages, such as turbulences, abnormal situations and emergency conditions.
2. To improve both cockpit and cabin crew's understanding of their duties and team work through adequate training and manual abiding correspondingly and enable crewmembers to generate cohesive for a better team.
3. Solidity the self audit program, in order to follow and prevent the offended case from recurrence.