



Civil Aeronautics Administration

Aviation Safety Bulletin

ASB No:94-033/OPS

JUNE 14,2005

Subject :

Recently, a foreign carrier was unaware that the jetway was operated to the plane and the cabin door reaccessed. The plane was pushed back five meters and resulted in the door torn off.

Background :

The incident was involved with a foreign carrier on June,2005. Prior to pushback, the ground staff re-extended the jetway and opened the door to board two passengers, without receiving the cabin crew clearance signal. The tow truck driver was neither informed of this nor aware that the cabin door was reaccessed, before he started to pushback the plane. Before the wing walker discovered that the jetway was already extended and found it was too late. The plane was pushed back five meters and the door was torn off and damaged.

Recommendation :

1. Reconfirm ground handling SOP is suitable. Emphasize the need to ground staff that SOP must be complied with prior to opening and closing the cabin door.
2. Prior to pushback, all parties should confirm the area is cleared.
3. Follow AOR article 103, 104 item 2 to ensure the flight information in CVR, and FDR are properly preserved.
4. Distribute this information to your staff to avoid similar occurrence.